

### Contact details Hagelwit

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### General

This Privacy Statement provides information about the personal data that Hagelwit collects and processes from customers and its website visitors. Hagelwit must ensure that its services are transparent, personal and reliable. It is therefore constantly looking for ways to improve this service and to attune it as much as possible to the personal wishes and needs of visitors of its website and its customers. Hagelwit handles the personal data carefully and ensures that the processing of the data complies with the applicable laws and regulations.

Hagelwit respects the privacy of all users of its website and its customers and ensures that personal data is treated confidentially and carefully. Hagelwit considers it essential that the personal data of its users and customers are treated and secured with the greatest possible care.

By providing your personal data on the website you agree that Hagelwit uses your data in accordance with this Privacy Statement. This Privacy Statement applies exclusively to the services of Hagelwit.

### Personal data and services

Hagelwit only uses data that is explicitly and voluntarily given by persons who visit the website and/or have been obtained by telephone, email or interpersonal contact and/or by persons who have ordered services. You can enter your personal data to request information about services, to register for a service and/or to receive newsletters.

### Which personal data does Hagelwit process?

Hagelwit may process your personal data when you use its services under an agreement and/or when you have provided your personal data to Hagelwit when filling in a contact form on the website or by email. Hagelwit may process the following personal data:

- First and last name
- Address details;
- Date of birth;
- Telephone numbers;
- E-mail address;
- Data obtained during the execution of services;
- Other personal data that you actively provide to Hagelwit in writing, verbally and/or by telephone;
- Various special personal data that are necessary for the performance of the services as agreed in the agreement;
- Data about your activities on www.hagelwit.com
- Data about your surfing behaviour across various websites (for example, because this company is part of an advertising network);
- Bank account number
- IP addresses

### Processing of special and/or sensitive personal data

Hagelwit does not intend to collect information about website visitors under the age of 16 unless they have permission from a parent or guardian. However, we cannot check whether a visitor is under 16 years of age. We therefore encourage parents to be involved in their children's online activities to prevent data about children from being collected without parental consent. If you believe that we have collected personal data about a minor without that consent, please contact us at [info@hagelwit.com](mailto:info@hagelwit.com).

### The purpose for which the personal data is processed by Hagelwit

Hagelwit processes personal data for the following purposes:

- To contact the customer (by telephone, in writing or by email);
- For the execution of a contract concluded with you, usually the execution of our services;
- For processing your payment;
- For sending our newsletter and/or advertising leaflet;
- To inform you about changes to our services and products;
- Analysing your behaviour on [www.hagelwit.com](http://www.hagelwit.com) to improve the website and to tailor the range of products and services to your preferences;
- For complying with legal obligations.

### How long does hagelwit retain your personal data?

Hagelwit retains personal data no longer than strictly necessary to achieve the purposes for which your data are collected, but no later than 1 year after the date of the wedding. Personal data that we have received through registrations via the website will be retained for a period of two months after the last visit to the website, unless we are obliged by law to keep the personal data longer. Invoicing data, including associated personal data, are stored according to the guidelines of the tax authorities.

### Automated decision-making

Hagelwit does not make decisions based on automated processing on matters that may have (considerable) consequences for individuals. These are decisions made by computer programs or systems, without Hagelwit being involved.

### Third-party websites

On the website you can find links to websites of third parties. Although these websites have been carefully selected, Hagelwit bears no responsibility for the handling of your personal data by these third parties.

### Providing data to third parties

Hagelwit will not pass on the personal data of its customers and users of its websites to third parties, unless the transfer is made to (a) processor(s) engaged by Hagelwit for the purposes listed in this Privacy Statement. Hagelwit has entered into an agreement with these processor(s) which ensures, among other things, that the processor guarantees sufficient technical and organisational security measures with regard to the processing to be carried out. Hagelwit remains responsible for these processing operations. In addition, Hagelwit will only provide your personal data to third parties for the execution of the agreement with your express permission. Examples of third parties are; cooperation with wedding locations, caterer, florist, styling, photographer etc.

### NO COMMERCIAL USE OF DATA TO THIRD PARTIES

Hagelwit will under no circumstances make your data available to third parties for commercial use. Your data will not be sold.

### Access/rectification/removal of personal data

Customers and users of the Hagelwit website have the right to access, rectify, supplement, remove, transfer and protect their personal data. This is entirely in accordance with the provisions of the GDPR. If the customer or user wishes to use one of these rights or if the user has any questions about this Privacy Statement, the user can contact Hagelwit at [info@hagelwit.com](mailto:info@hagelwit.com) Hagelwit will respond to your request as soon as possible, but no later than 4 weeks.

### Separate written consent

Hagelwit will ask the customer's explicit written permission for the use of references and images of the customer for portfolio, website, social media and newsletters. The customer can at any time revoke this written permission.

### Cookies

The Hagelwit website uses cookies. Cookies are small text files that are placed on a PC, smartphone or tablet during your visit and are read by the browser. This information can be recognized by the website at a later visit. Certain cookies are necessary for the website to function properly.

These cookies are used for the following purposes:

- Analyse information about the use of the website to improve our website.
- Collection of data relating to your visiting behaviour to enable research into possibilities for further optimisation of and communication about our products and services.
- Estimating your interests based on your visit to other websites.

We only use the data collected by Hagelwit, in accordance with the law and in a proper and careful manner, to improve our services.

You can disable the cookies that remember your preferences through your browser settings. You can set your browser so that it no longer stores cookies. In addition, you can use the browser settings to remove previously stored information from your browser. In these cases, we do not guarantee that all services and functionalities of the website will work properly.

### Mapping website visits

On the website of Hagelwit, general visitor data is kept, including the IP address of your computer and the time of retrieval and information that your browser sends. This data is used for analyses of visit and click behaviour on the website. Hagelwit uses this data to improve the functioning of the website. This data is anonymized as much as possible and will not be given to third parties.

### Google analytics

Hagelwit uses Google Analytics to track how users use the website and how effective the Adwords ads of Hagelwit in Google search result pages are. The information obtained, including the address of your computer (IP address), will be transferred to servers in the United States and stored by Google. Read Google's Privacy Policy for more information. Google uses this information to track how our website is used, to provide reports on the website and to provide its advertisers with information about the effectiveness of their campaigns.

### Security

Hagelwit takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized alteration. The Hagelwit website uses a reliable SSL Certificate to ensure that your personal data does not fall into the wrong hands.

Please contact Hagelwit via [info@hagelwit.com](mailto:info@hagelwit.com) if you have the impression that your data are not secure, there are indications of misuse and/or if you would like more information about the security of personal data collected by Hagelwit.

**Hagelwit can be reached as follows:**

Name: Joske Kunst-Moenis

email: [info@hagelwit.com](mailto:info@hagelwit.com)

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**AMENDMENT OF THIS PRIVACY STATEMENT**

Hagelwit reserves the right to amend this Privacy Statement. This Privacy Statement and Cookie Policy were last amended in June 2018.

This document is a translation. In the event of any dispute to the interpretation of any of these conditions, the official Dutch language version shall prevail.